

United Home Life

Important Procedural Updates

As concerns about the Novel Coronavirus (COVID-19) continue, we will be asking an additional question at the beginning of each Personal History Interview (PHI):

"In the last 30 days, have you had any signs of fever, non-allergy related cough or respiratory ailments; or been diagnosed with, exposed to, or had close contact with someone who has COVID-19?"

As well, to help protect our agents and clients, we will be mailing policies direct to policy owners, along with delivery requirements. We recommend a follow-up call with your clients to check that they have received the mailing, and to ensure that they plan to sign and return the delivery requirements to the Home Office. A postage-paid envelope will be included for their convenience